Terms & Conditions

- 1. SBY Frozen Food Supply Pte Ltd's ("Opah Satay") Friends of Opah Membership Programme ("Friends of Opah") is governed by the Terms and Conditions set out herein ("Terms and Conditions").
- 2. The submission of an application for membership to Friends of Opah is deemed to be an acceptance of these Terms and Conditions. Membership and Member's entitlement to membership benefits and privileges of Friends of Opah, including but not limited to the redemption of any benefits and privileges, is governed by these Terms and Conditions.

APPLICATION FOR MEMBERSHIP

- 3. To join, members must:
 - (a) Be 18 years of age and above
 - (b) A legal resident of Singapore
 - (c) Complete Friends of Opah application form with correct and valid personal information.
- 4. Employees of SBY Frozen Food Supply Pte Ltd and its related bodies corporate, including immediate families, may become members of Friends of Opah but cannot enter competitions promoted by Opah Satay
- 5. Opah Satay may at any time without prior notice make changes to the criteria for eligibility to being a Friends of Opah Member, or introduce changes to Friends of Opah Membership Programme and thus reassign a Member to any privileged changes, in its sole discretion, decide.

GENERAL

- 6. Friends of Opah Members shall be responsible for updating Opah Satay immediately of any change in personal details. Members shall consent to the use of the personal details provided to Opah Satay for such purposes as Opah Satay deems reasonably necessary to the administration and management of Friends of Opah memberships.
- 7. There is no expiry to the Friends of Opah membership.
- 8. The Friends of Opah membership is intended for individual and/or personal use and is strictly non-transferable.
- 9. Friends of Opah membership and benefits are currently only applicable for BBQ Satay products. Opah Satay reserves the right to amend the terms and conditions of all rewards, benefits and promotions published on the www.opahsatay.com website without prior notice
- 10. Any Promotions may be subject to individual terms and conditions made available at the time of such event. Promotion prizes must be taken intact as offered and are not exchangeable or redeemable for cash. If a prize is unavailable, Opah Satay reserves the right to substitute a prize of equal or greater value.
- 11. Opah Satay is entitled at any time in our absolute discretion without liability, without notice, to suspend or terminate your Friends of Opah Membership should any of the terms and privileges be abused.

BIRTHDAY BENEFITS

- 12. Friends of Opah Members are entitled to a complimentary Birthday Gift from Opah Satay after 6 months of membership.
- 13. Birthday Gift should be redeemed within 1 (one) month from Member's Birthday. A reservation is required and is subject to Opah Satay's delivery availability and scheduling.

AGREEING TO OPAH SATAY'S PRIVACY POLICY

- 14. Personal information Opah Satay collects from members is maintained in accordance with Opah Satay's Privacy Policy accessible at www.opahsatay.com. Opah Satay may use, collect and/or disclose your personal information that is necessary to verify your identity, process your membership, deliver products and services to you, analyse your preferences and inform you of upcoming promotions or events organised or co-organised by Opah Satay. Personal information will only be disclosed to Opah Satay and its related corporate bodies for these purposes.
- 15. Opah Satay will update you with information such as promotions, launch of new products and special events via direct mails, emails and text messages.

TERMINATION OF FRIENDS OF OPAH MEMBERSHIP

- 16. If you do not wish to receive our marketing mails, emails and text messages, you may opt out at any time by informing us via email opahsatay@gmail.com or contact us at +65 9833 5265. You can also unsubscribe to our mailing list by selecting the unsubscribe option at the bottom of the emails.
- 17. Subscription of our mailing list is essential to Friends Of Opah membership. Unsubscribing from our mailing list equates to terminating your Friends Of Opah membership.